

Beyond the Insurance Policy

How Westfield delivers trust, expertise, and support for greater peace of mind.

At Westfield, your business insurance policy is backed by a dedicated team promising to help you avoid risks, reduce losses, and recover quickly from claims. This comprehensive support gives you peace of mind, so you can focus on your small business, not your insurance.

Your Trust Is Our Top Priority

We value the importance of engaging with and getting to know you — and your business — so we can best understand the challenges you face and the goals you want to meet. Our relationship-driven approach ensures that we are not just your insurance carrier but also a trusted advocate invested in your success.

Why Choose Westfield for Your Small Business Insurance?



Customizable Coverage – Westfield agents tailor your policy to match the specific needs of your business and budget.



Legacy of Success – With over 175 years of financial strength, we provide peace of mind with a proven track record of reliability and stability.



Industry Experience – Our team of underwriters, risk control consultants, and claims specialists offer industry-specific expertise.

SureStep * BOP:

The Flexible, Grow-As-You-Go Business Owners Policy Westfield's SureStep BOP combines general liability, commercial property, and business interruption insurance into one affordable package. You can even add other coverages like commercial auto without the hassle of a separate policy. As your business grows, you can adjust coverages and limits to suit your changing needs. With SureStep BOP, we're with you every step of the way.

Hear What Business Owners Are Saying

"I have been with Westfield for many years. I have worked with other insurance companies through my business and find that I am so happy with Westfield. They have never given me a reason to look for a different company."

- John D., Commercial Lines Customer



Westfield's Workers' Compensation Insurance

Specialized coverages and programs backed by industry expertise and compassionate service.

We know your business is at its best when your team is operating at full capacity. Our suite of dynamic programs backs our promise to care for you when you need it most. Each of these programs were designed to not only get injured employees back to work, but to also help them navigate each step of the process.



Why Choose Westfield for Workers' Compensation Insurance?



Care – Our experienced claims team provides empathetic, efficient, and professional care from the first notice of injury.



Advocacy – Our programs include assigned advocates to assist you and the injured employee throughout the recovery process.



Stability – With over a 175-year history of financial strength, you can count on us to be there when the unexpected happens.



WesCare® Programs Available at No-Cost to You

Our programs and services are designed with one goal in mind — getting your claim successfully resolved and your employee back to work safely.

24/7 Nurse Triage Program – A registered nurse immediately assesses an injured employee's needs to help ensure they get the right level of care for their injury.

Return-to-Work Program – Through alternative work tasks and placements, our program engages employees and helps them return to work swiftly and safely.

Pharmacy Benefit Program – A complete prescription management solution that helps provide affordable medications and prevent prescription drug abuse.

Hear What Our Customers Are Saying

"I am very impressed with the professionalism of Westfield's adjusters and nurse case managers. They are very personable."

- Westfield Workers' Compensation Policyholder



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